



All Weather Specialist, Inc.

VIP Membership Plans

Terms & Conditions

SERVICES

Heating and Cooling

A. Under the selected Service Agreement, the customer will receive two maintenance inspections per year. Maintenance inspections shall be scheduled for the customer's convenience during All Weather Specialist, Inc. normal business hours (M-F 9am-5pm). Heating inspections shall be performed from August through May and Cooling inspections shall be performed from March through September, as weather and conditions allow.

B. The completeness of the annual inspections is designed to minimize emergency breakdowns, however, should such an event occur during the term of the agreement, repair service, and parts shall be provided with 10% discount.

C. Emergency breakdowns shall be handled as promptly as possible and emergency heating or cooling service will be provided within 24 hours.

D. Any charges, adjustments, replacements, or repairs made by others, unless authorized by All Weather Specialist, Inc. in writing, shall terminate All Weather Specialist, Inc. obligations herein. Any equipment upgrades, updates, or alterations which may be required to bring the equipment into compliance with any code regulations will be chargeable at All Weather Specialist, Inc. repair rates.

E. All services will be performed during normal business hours (M-F 9am-5pm). There is an additional fee of \$92.50 to diagnose a unit that is inoperable at the time of service. The diagnostic fee will be waived if a repair is made during normal business hours.

F. Overtime, holiday, and weekend diagnostic fee of \$110.00 will be billed and will be due at time of service.

Exclusions

This maintenance agreement does not include boilers, PTAC, window a/c, thru the wall or magicpak units.

Warranty

All repairs made under the Service Agreement come with a one-year warranty to the original purchaser, as long as you maintain your Service Agreement without lapse. If the issue is not related to the repair that was completed, there will be a service charge of \$92.50 due at time of service. Repair warranties are not transferable.

CONDITIONS AND EXCLUSIONS

Covered Equipment

- A. Covered equipment means the mechanical equipment and necessary controls, which produce heating, cooling, humidification, and air filtration. This agreement does not cover the air distribution system, venting system, high voltage electrical, aluminum tubing, refrigerant leaks/repairs, nor the deterioration/ corrosion of casings or housings.
- B. Acts of God and vandalism not covered.
- C. Each plan covers one system.

Transferability

This agreement is for the covered equipment at the name and address listed on the account and may be transferred from owner to owner. For the transfer to be effective, All-Weather Specialist, Inc. must be notified in writing of the date of the transfer, new owners name, and telephone number.

Renewal

Agreements remain in place unless terminated. Either party may terminate service agreements by providing notice to the other party. Any refunds for unused portions of the service agreement will be pro-rated. The base agreement price may be adjusted yearly based on current labor and material cost.

Payments

Monthly payments will be set up as ACH automatic payments withdrawn directly from your bank account.

Customer Signature: _____

Date: _____